### **CITY OF MONTEBELLO**

### TRANSIT OPERATIONS SUPERVISOR

#### **DEFINITION**

Under general supervision to plan, coordinate, and supervise the operation including training & retraining of subordinates; coordinating the safety and security programs of the Transportation Department; to prepare a variety of reports related to bus operations; and to perform related work as required.

#### MANAGEMENT RESPONSIBILITY

This is a supervisory position with responsibility for assigning, coordinating, and supervising the work of staff assigned to operation and dispatch of the City's transit services.

## **EXAMPLES OF DUTIES**

Provides supervision and work coordination for staff assigned to the day-to-day activities of the City's transit operations, analyzes work loads, establishing priorities and making assignments; instructs and supervises transit dispatch supervisors, bus operators and other subordinates in the Operations Division; oversees enforcement of safety and security regulations; participates in the recruitment and training of staff; maintains and updates operations, personnel, training and related records; consults with others regarding equipment malfunctions or equipment purchases; monitors system operation including scheduling, on-time performance, passenger relations, accident investigation, system safety and security, and bus operator rules and regulations; prepares budget requests and controls expenditures; ensures compliance with City, state and federal regulations; represents assigned functions with City staff and other governmental agencies as delegated.

### SPECIAL REQUIREMENTS

Possession of an appropriate California driver's license.

### TRANSIT OPERATIONS SUPERVISOR

### **EMPLOYMENT STANDARDS**

### Knowledge of:

- Modern principles, practices, and techniques pertaining to the operation of a public transit system.
- Principles of supervision and training.
- Principles of modern security requirements, disaster/emergency management preparedness
- Principles and practices in the preparation of route scheduling and optimum personnel and equipment utilization.
- Principles of office management and record keeping
- Accident/incident investigation and reporting techniques
- Occupational hazards and standard safety precautions.
- Federal drug and alcohol regulation governing transit agencies
- Research methods and procedures.

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# Ability to:

- Plan, coordinate, and supervise the functions and operations of a transit system.
- Provide supervision, training, and work evaluation for staff.
- Establish and administer comprehensive safety and accident prevention program.
- Maintain clear and accurate records.
- Prepare a variety of reports and presentations to meet regulatory and departmental needs
- Research, collect, and analyze information related to transit operations.
- Conduct facility and safety inspections in order to identify health, safety and security issues and recommend corrective actions
- Interpret, explain, apply, and enforce a variety of laws, rules, and regulations.
- Effectively represent the transit operations functions of the Department with concerned individuals, organizations, and other governmental agencies.
- Establish and maintain cooperative working relationships.
- Communicate effectively orally and in writing.

## TRANSIT OPERATIONS SUPERVISOR

## **EMPLOYMENT STANDARDS - (cont.)**

Training and Experience: Any combination of training and experience which would likely provide the required knowledge and abilities is qualifying. A typical way to obtain the knowledge and abilities would be:

Education: Graduation from high school or G.E.D. is desirable.

Work Background: Five years of progressively responsible and varied experience in the operation of a public agency transit system, including supervisory responsibilities.

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